

Integration Options

SSO Integration	The following Single Sign-On Methods are supported to access <i>Riverside Score®</i> : ✓ SAML 2.0 ✓ OpenID Connect
Rostering	Student and staff information is added through the manual and bulk import feature within <i>Riverside Score</i> . We are currently not prioritizing the integration of Clever, One Roster, Google Classroom or LMS for rostering. ✓ The WJ V is administered based on individual referrals and on a one-to-one basis. Thus, there is general no need to upload an entire student roster into <i>Riverside Score</i> . ✓ Students do not access the <i>Riverside Score</i> platform.

Data Storage and Backups

- ✓ Full backups are performed weekly, with additional daily backups carried out as well.
- Backups are encrypted in S3 and are deleted after 6 months via S3 life cycle policies.

Web Filtering and Email Distribution

These URLs need to be whitelisted in the web filtering settings:

- √ *.RiversideScore.com for web filtering
- ✓ @clinical.riverside-insights.com for email

Amazon SES is used for sending and receiving emails.





Data Security

Data Encryption in Transit	 TLS/SSL Encryption: All data transmitted between the client and the server is encrypted using Transport Layer Security (TLS) 1.2 and above. HTTPS is used for all web traffic to encrypt data during transmission.
Data Encryption at Rest	Sensitive data stored in the database is encrypted using strong encryption algorithms such as AES-256.
Data Hosting	 Data is stored in Microsoft SQLServer hosted in secured AWS data center and is encrypted using SQL TDE AES 256 encryption. Customer data is segregated by unique IDs and accessed through individual credentials. Each user is authenticated with their unique credentials, ensuring that only authorized users can access the data.

Network Operations Center Management and Security

- ✓ Annual penetration testing, quarterly security scans and regular vulnerability management is performed. There is also 24/7 identity detection and response (IDR) protection in place.
- ✓ All network devices are hosted in AWS providing secure facilities and under controlled circumstances.