DataManager Domain and Port Listing – IowaFlex™

Use the information in this guide to help you set up for testing and identify or resolve issues. If technical problems occur during testing, first contact your local technical support or technical coordinator. If your local support team cannot resolve the issue, ask your technical coordinator to contact the *DataManager* **Support Center** at 877-246-8337.

Review your firewall or proxy server settings

You will need to apply these settings to any proxy, firewall, content filter, or other security device that is set up on your local machines or local network. If your institution is part of a larger network such as a district, county, or any sort of parent institution, then please share this information with the appropriate parties at that location as well (such as a Network Administrator):

- Please ensure that HTTPS Inspection is turned OFF. This can be very resource intensive, as it decrypts and encrypts every packet. This setting is usually turned on by default.

- Remove any cap limitations on your HTTP and HTTPS communications. If either or both of those are capped at a certain limit of MBs, then that limitation will affect testing.

- Domains have been approved and given unrestricted access.

DataManager Component	Domain	Port
DataManager	www.riversidedatamanager.com riversidedatamanager.com	443
DataManager Reports	reports.riversidedatamanager.com	443
DataManager Online Testing	*.learnosity.com www.riversideonlinetest.com riversideonlinetest.com audio.riversideonlinetest.com starttest.riversideonlinetest.com starttest.com **NOTE:** if you experience problems with the URLs above, try entering them as follows: *.riversidedatamanager.com *.riversideonlinetest.com *.starttest.com	

Automatic Updates

Turn off automatic updates during the testing window.

Getting Assistance

If you have questions or need assistance, contact *DataManager* Support:

- By phone at (877) 246-8337

- By email at help@riversidedatamanager.com