

## System Requirements for *Iowa Assessments, Logramos, and CogAT (Virtual Remote Proctor)*

General <i>DataManager</i> System Requirements		
Operating System	Web Browser	Screen Resolution
Windows 10	<ul style="list-style-type: none"> <li>➤ Microsoft Edge</li> <li>➤ JavaScript must be enabled</li> <li>➤ Current version of Chrome</li> </ul>	Minimum: 1280 x 720
Windows 8.1	<ul style="list-style-type: none"> <li>➤ Microsoft Edge</li> <li>➤ Javascript must be enabled</li> <li>➤ Current version of Chrome</li> </ul>	
Mac OS X 10.13 or higher	<ul style="list-style-type: none"> <li>➤ Safari 11 and up</li> <li>➤ JavaScript must be enabled</li> </ul>	
Proctorio Gradebook	Current version of Chrome with Proctorio Chrome extension <a href="https://www.google.com/chrome/">https://www.google.com/chrome/</a> <a href="https://www.getproctorio.com/">https://www.getproctorio.com/</a>	
Web Reports System Requirements (PC and Mac)		
RAM	4 GB RAM or more is recommended for optimal performance	
Internet/Network	High Speed Internet connection required	

**Note:** Browsers not in compliance with TLS 1.2 or higher will be unable to access *DataManager*

Student System Requirements for Remote Online Testing - Virtual Remote Proctor	
Operating System/Device	Web browser and other requirements
<b>Windows 10</b>  <b>Windows 8.1</b>	<ul style="list-style-type: none"> <li>➤ Current version of Chrome with Proctorio Chrome extension</li> <li>➤ JavaScript must be enabled</li> <li>➤ 1024 x 768 minimum screen resolution</li> <li>➤ Processor: Intel Pentium or better</li> </ul>
<b>Mac OS 10.13 or higher</b>	<ul style="list-style-type: none"> <li>➤ Current version of Chrome with Proctorio Chrome extension</li> <li>➤ JavaScript must be enabled</li> <li>➤ 1024 x 768 minimum screen resolution</li> <li>➤ Processor: Intel</li> </ul>
<b>Chromebook</b>	<ul style="list-style-type: none"> <li>➤ Current version of Chrome with Proctorio Chrome extension</li> <li>➤ 1366 x 768 minimum screen resolution</li> <li>➤ Processor: Intel or ARM</li> </ul>
<b>Free Disk Space</b>	250 MB
<b>RAM</b>	4 GB RAM or more is recommended for optimal performance
<b>Internet/Network</b>	High Speed Internet connection required Bandwidth 600 Kbps recommended
<b>Microphone</b>	Internal or external microphone
<b>Webcam</b>	320x240 VGA resolution (minimum) internal or external

**\*iPads are not supported. Virtual machines and proxy connections are not supported.**

**Secure browsers and student testing apps are not supported.**

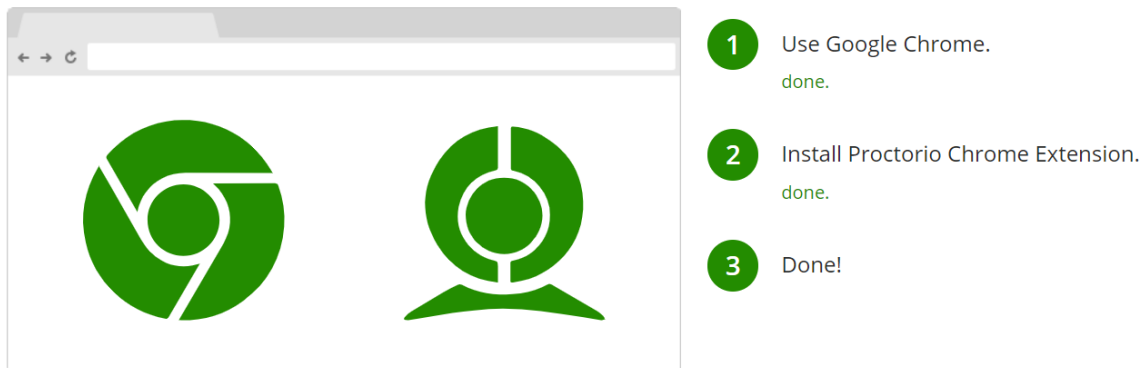
**Note:** Browsers not in compliance with TLS 1.2 or higher will be unable to access the *DataManager* and student online testing sites.

## 1. Installing Proctorio Extension

- a. Proctorio requires a small app that needs to be added to Chrome. You only need to do this once. To download the Proctorio extension, please go to:  
<https://www.getproctorio.com/>
- b. Once successfully installed, the steps successfully completed will turn green.

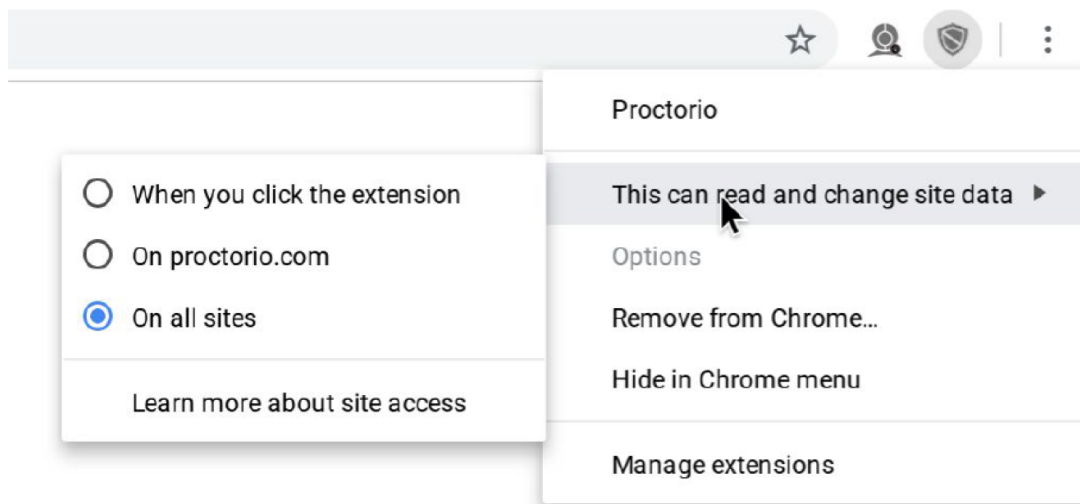
### Proctorio *Chrome Extension*

This course requires you to install an extension into your browser.



## 2. Allow Proctorio on All Sites

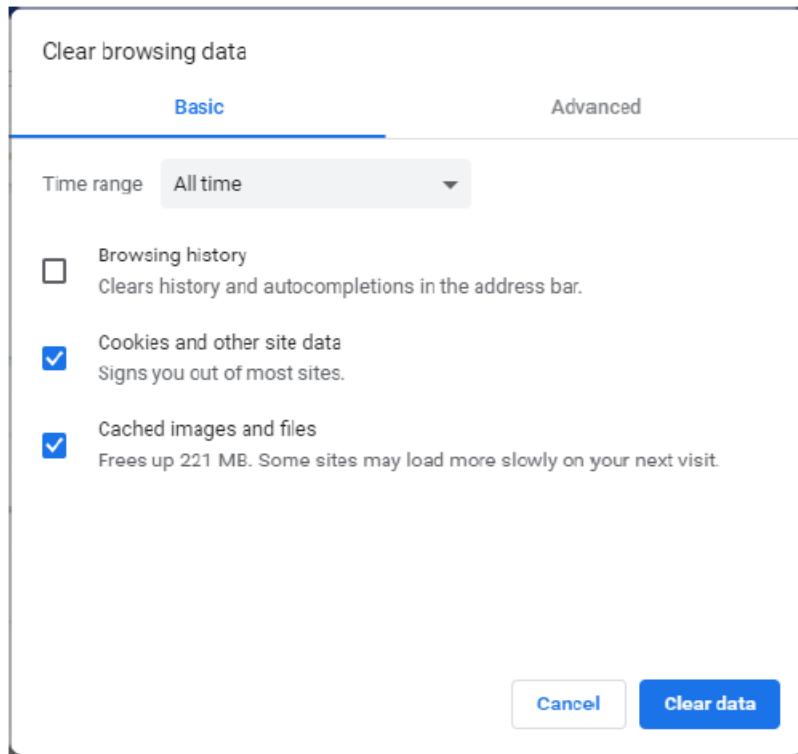
- a. **Click on the gray shield icon in the top right-hand corner**
- b. Click **This can read and change site data**
- c. Click **On all sites**



## 3. Clear Cache and Cookies from All Time

- a. Click the three dot icon in the upper right-hand corner
- b. Go to **More tools**
- c. Click **Clear browsing data**

- d. From **Time range** choose **All time**
- e. Click **Clear data**



#### 4. Restart Your Computer