System Requirements for *Iowa Assessments, Logramos, and CogAT* (Virtual Remote Proctor)

General *DataManager* System Requirements		
Operating System	**Web Browser**	**Screen Resolution**
Windows 11 **Windows 10**	➢ Microsoft Edge ➢ JavaScript must be enabled ➢ Current version of Chrome	Minimum: 1280 x 720
Mac OS X 10.14 or higher	➢ Safari 13 and up ➢ JavaScript must be enabled	
Proctorio Gradebook	Current version of Chrome with Proctorio Chrome extension https://www.google.com/chrome/ https://www.getproctorio.com/	
Proctoring & Web Reporting System Requirements (Windows, Mac, Chromebook)		
RAM	8 GB RAM or more is recommended for optimal performance	
Internet/Network	High Speed Internet connection required	

Note: Browsers not in compliance with TLS 1.2 or higher will be unable to access *DataManager*

| Student System Requirements for Remote Online Testing - Virtual Remote Proctor	
Operating System/Device	**Web browser and other requirements**
Windows 11 **Windows 10**	➢ Current version of Chrome with Proctorio Chrome extension ➢ JavaScript must be enabled ➢ 1024 x 768 minimum screen resolution ➢ Processor: Intel Pentium or better
Mac OX 10.14 or higher	➢ Current version of Chrome with Proctorio Chrome extension ➢ JavaScript must be enabled ➢ 1024 x 768 minimum screen resolution ➢ Processor: Intel
Chromebook	➢ Current version of Chrome with Proctorio Chrome extension ➢ 1366 x 768 minimum screen resolution ➢ Processor: Intel or ARM
Free Disk Space	250 MB
RAM	4 GB RAM or more is recommended for optimal performance
Internet/Network	High Speed Internet connection required Bandwidth 600 Kbps recommended
Microphone	Internal or external microphone
Webcam	320x240 VGA resolution (minimum) internal or external

*iPads are not supported. Virtual machines and proxy connections are not supported.

**Secure browsers and student testing apps are not supported.**

Note: Browsers not in compliance with TLS 1.2 or higher will be unable to access the *DataManager* and student online testing sites.
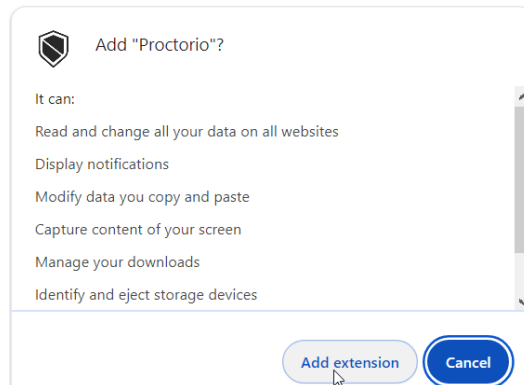
1. Install Proctorio Extension

    a. Proctorio requires a Chrome extension. You only need to do this once. To download the extension, please go to: https://www.getproctorio.com/

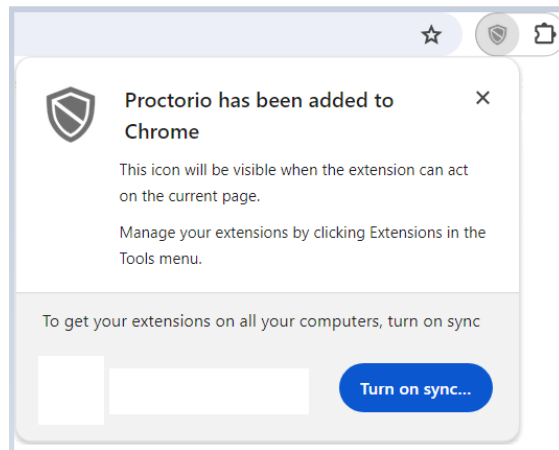   b. Click the button 'Click here to install the Extension'.
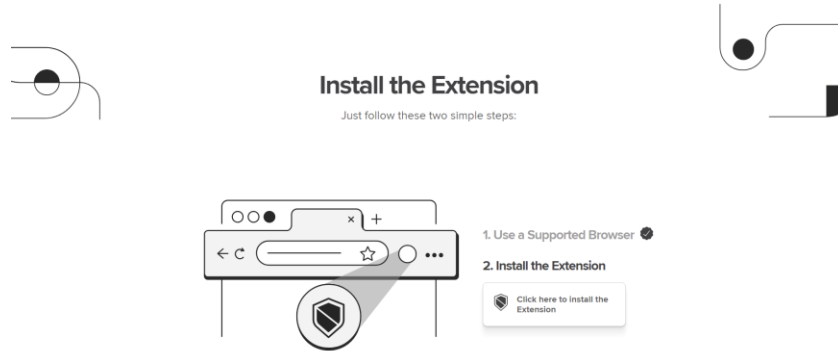
    c. You will be redirected to the Chrome Web Store screen. Click the 'Add to Chrome' button.
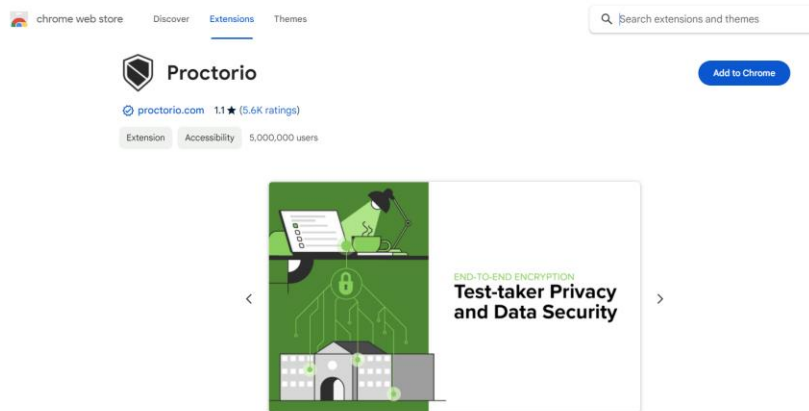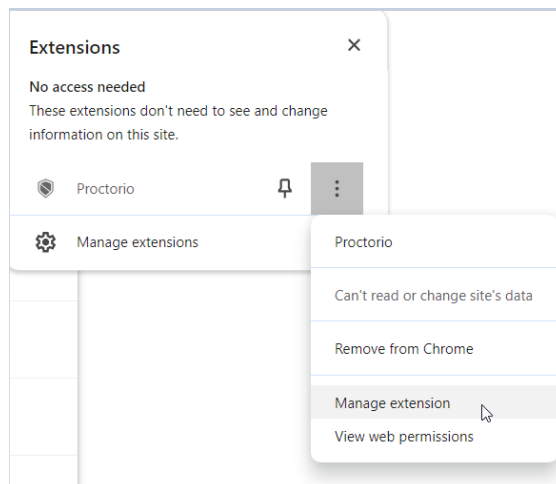

    d. At the prompt, click 'Add extension'.

    e. Once successfully installed, a confirmation appears.
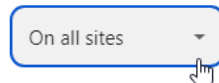
2. Manage Extension

    a. Click the Extensions icon 🧩

    b. Click on the 'More options' icon, then 'Manage extension'

    c. Under Site access, ensure that 'On all sites' is enabled.

3. Clear Cache and Cookies from All Time

    a. Click the three dot icon in the upper right-hand corner

    b. Click 'Clear browsing data'

🗑 Clear browsing data...   Ctrl+Shift+Del

c. Click the Basic tab

Clear browsing data

Basic	Advanced

Time range   All time ▾

☑ Browsing history
   Clears history, including in the search box

☑ Cookies and other site data
   Signs you out of most sites

☑ Cached images and files
   Frees up 319 MB. Some sites may load more slowly on your next visit.

G   Search history and other forms of activity may be saved in your Google Account when you're signed in. You can delete them anytime.

Cancel   Clear data

d. Set the Time range to 'All time'

e. Click 'Clear data'

4. Restart your computer.